Esteem Hospital Cash Claim Process

Health Insurance Partner Name: Aditya Birla Health Insurance Co. Limited

Customer can claim the insurance by clicking on the link given below:

https://www.adityabirlacapital.com/healthinsurance/reimbursement-claims

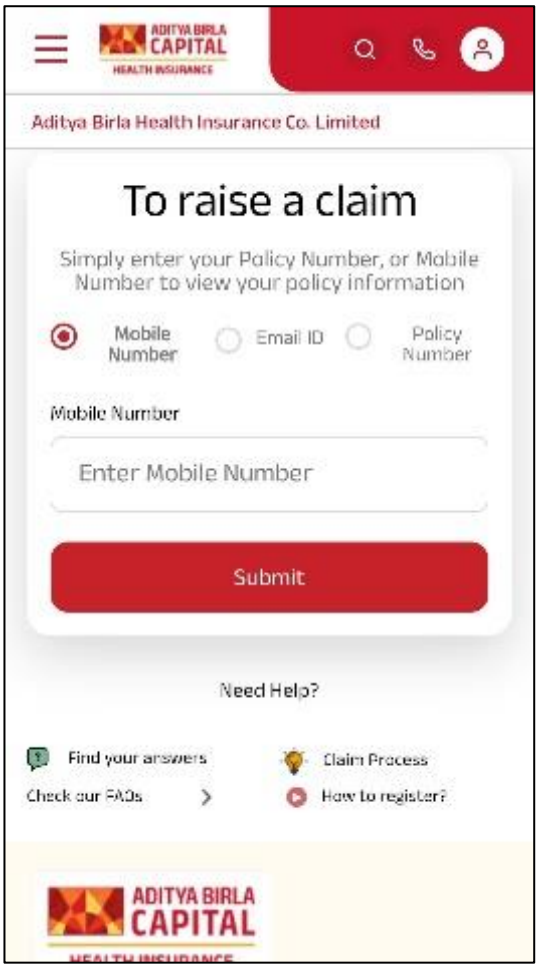
The claim shall be submitted within 45 days of discharge from the hospital.

Process Flow

Step 1: Click on the link given above.

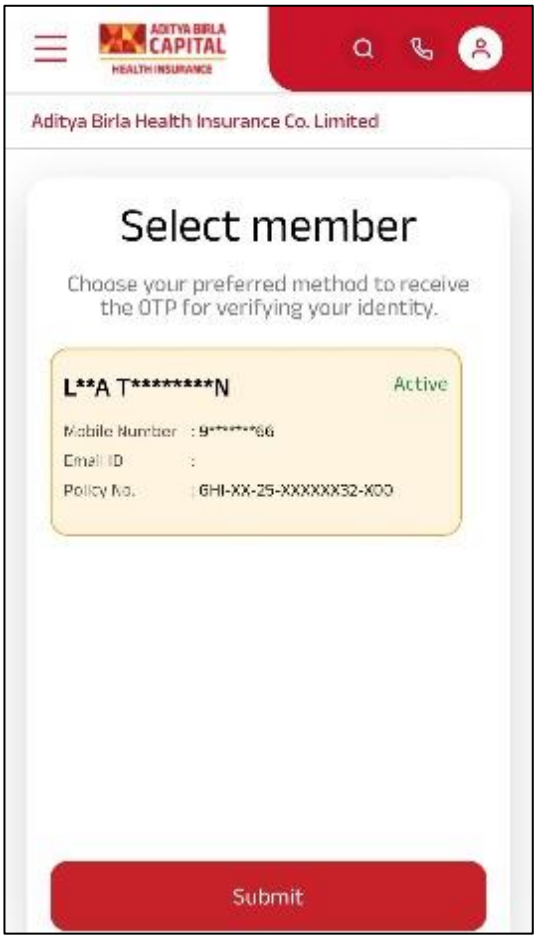
Step 2: Select option “Reimbursement Claims” & click on “Submit a Claim”

Step 3: Enter registered mobile number

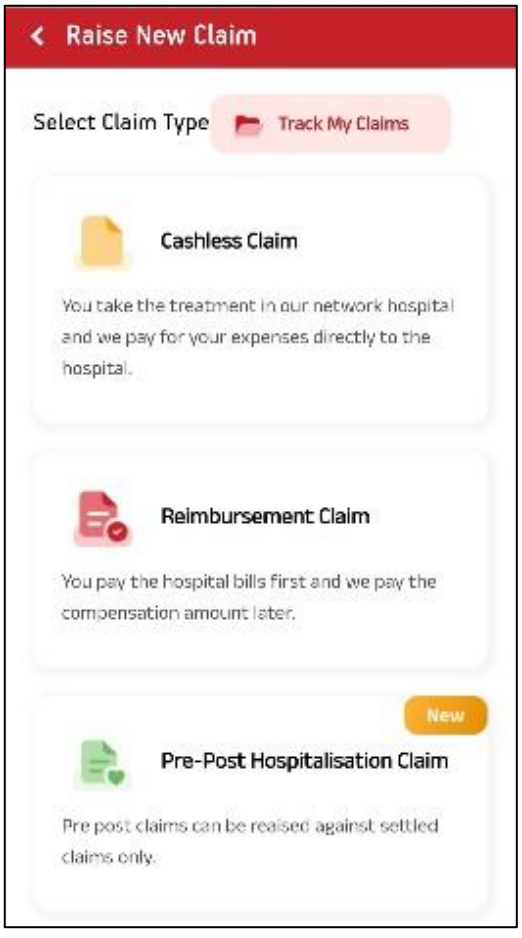


Step 4: Verify with OTP

Step 5: Select active policy and click Submit

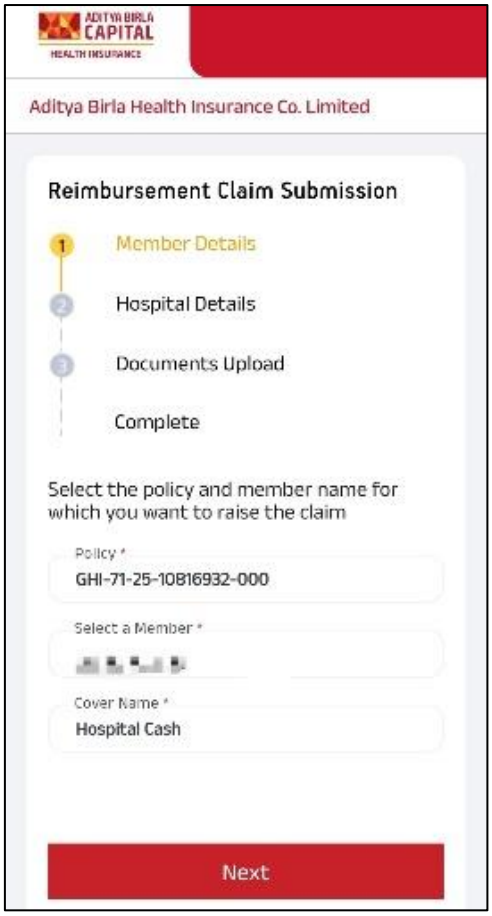


Step 6: Select “Reimbursement Claim”

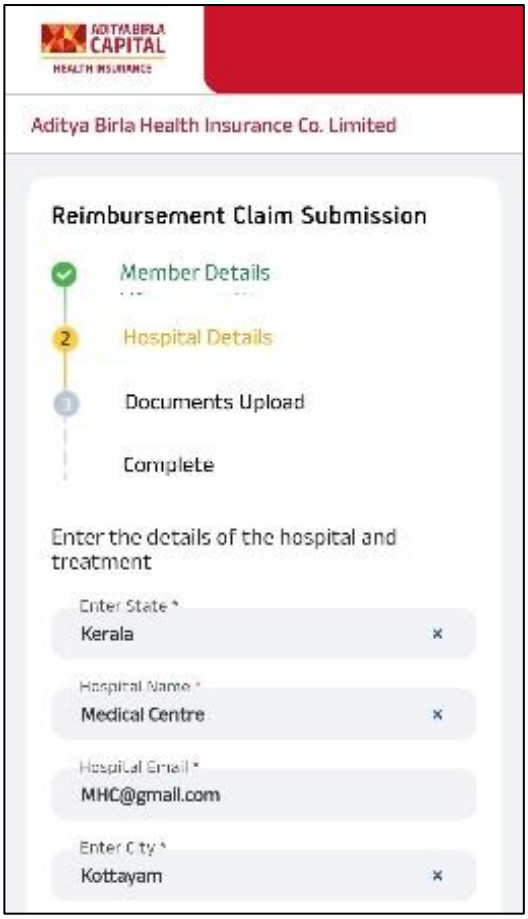


Step 7: Select Details

a) Policy number (displayed on default)
b) Select a member from drop-down
c) Select Cover Name: “Hospital Cash” and click Next

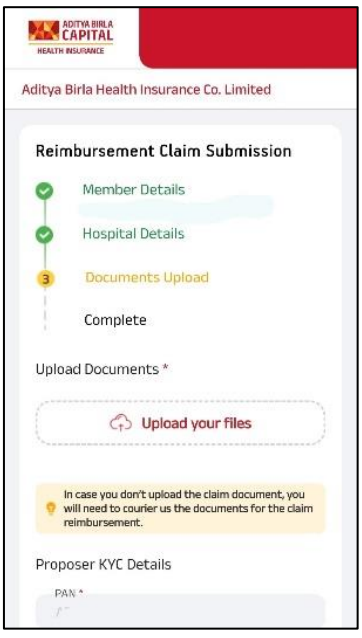


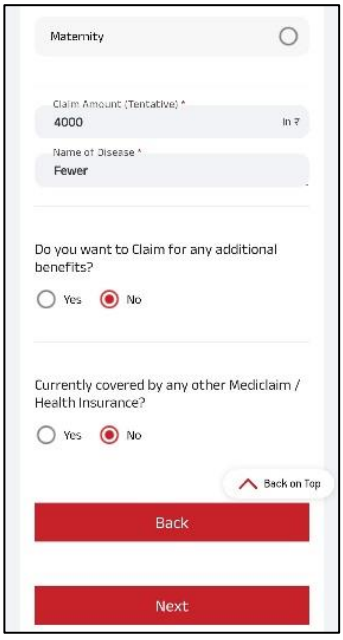
Step 8: Enter Hospital Details & Admission Details

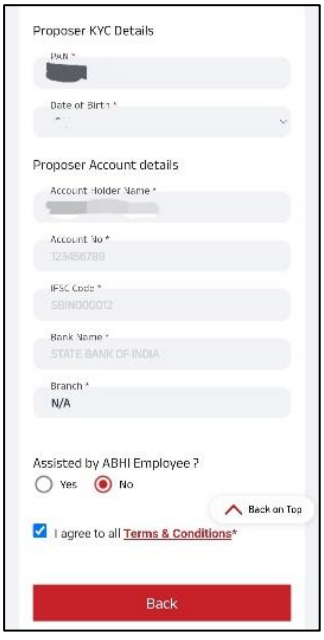


Step 9: Upload the required documents listed below:

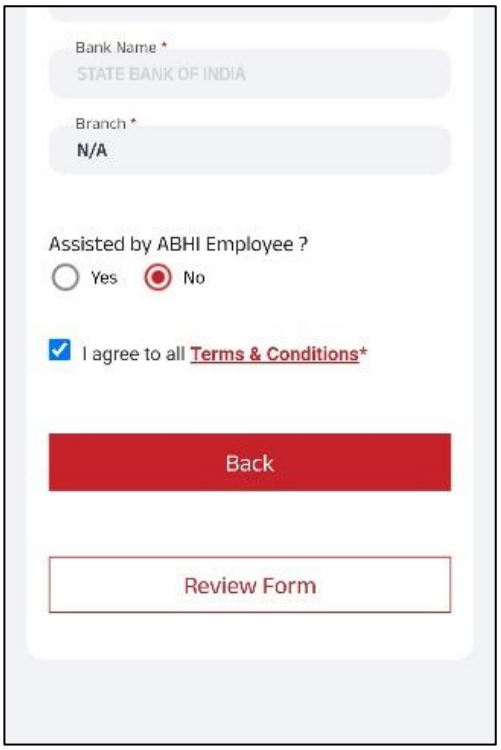
a) Discharge Summary
b) Hospital Bill
c) KYC Documents
d) Bank Account Details (Passbook front page/Cancelled cheque)
e) Accident-related claims: MLC report, FIR, police closure (if applicable)







Step 10: Click on Review Form & click on Submit Button



Track Claim: Claim Number will be displayed on the screen and mailed to your registered email after claim submission. You will be able to track the claim through the option available in the first page in the link.

For any queries related to claim you may contact ABHIC's call centre- **18002707000** or email- healthinsurance@adityabirlacapital.com