

## Investor Information

Q2 FY 2024



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Further, certain numbers in these presentations and materials have been subject to routine rounding off and accordingly figures shown as total in tables and diagrams may not be an arithmetic aggregation of the figures that precede them.

Our principal business activities are divided into the following business units: retail banking, wholesale banking, treasury operations. The presentation of our business units as set forth in this presentation corresponds to our own internal organization of our operations, with each business unit comprising a distinct group of assets and operations engaged in providing products and services that are subject to their own distinct set of risks and returns. This presentation of our business units differs from that of our segments reported in our financial statements as prepared in accordance with the segment reporting guidelines issued by the RBI.

This presentation contains certain annualized figures. These annualized figures have been arrived at by multiplying the three month figures with four. The annualized figures are not indicative of our future financial performance.



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## Consistently delivering robust growth and sustained profitability...

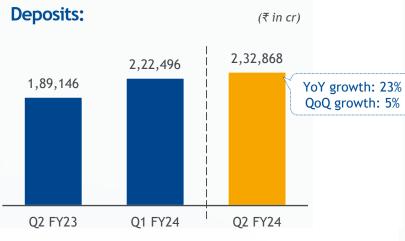






#### **PROFITABILITY**

■ RoE\* (%) ■ RoA\* (%)



- ✓ Resident SB (Incl Bespoke) grew by 6.50% YoY
- ✓ Core deposits at 97.87% of Total Deposits
- ✓ NRE Term Deposits up by 10.14% YoY



**Profitability:** 15.73 15.72 14.36 1.21 1.30 1.36 Q2 FY23 Q1 FY24 Q2 FY24 % change QoQ (%) YoY (%) 7.45 33.59 Total Income 7.18 16.72

- ✓ RoRWA at 2.50% for current quarter
- ✓ Profit per employee at ₹27.11 lakh

Broad-based robust credit growth

✓ Consolidated Group Advances crossed ₹2L Cr

Sustained business momentum

\*Annualized

<sup>1</sup>Corporate and Institutional Banking

<sup>2</sup>Commercial Banking



**Highest Ever Quarterly Net Profit of 954cr** Highest ever NII of ₹ 2056Cr

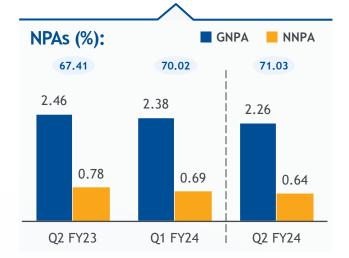
Sequential NII growth of 7% against credit growth of 5%



<sup>&</sup>lt;sup>3</sup>Commercial Vehicle/ Construction Equipment finance

## ... while maintaining asset quality and expanding distribution capabilities

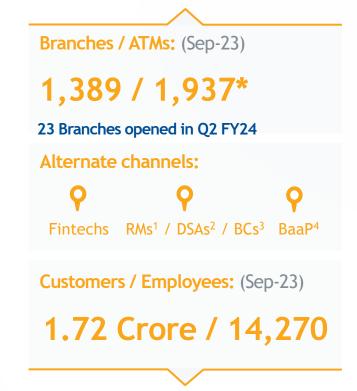




- ✓ NNPA improved by 14bps YoY
- ✓ PCR up by 362bps YoY, 101bps QoQ
- ✓ Collection Efficiency maintained: Recoveries
   & Upgradations of ₹348 cr
- ✓ Lowest GNPA in 34 Quarters

Asset quality - stable and improving





Multi-pronged approach to distribution







Introduction of WhatsApp Lending Platform for Pre-Approved Personal Loans & registration for PM Social Security Schemes



End-to-End Digital Personal Loan platform introduced as a DIY journey to target NTB customers.



Co-lending tie up live under Micro Finance



Federal Bank Credit card as a biller in BBPS Platform



Mutual Funds through Debit card in association with Visa

Strong innovation culture



Provision Coverage ratio

\*Including Cash Recyclers and Mobile ATMs

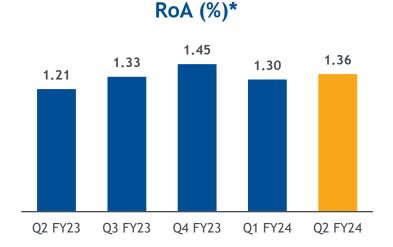
1Relationship Managers

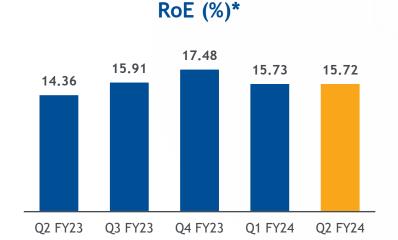
<sup>2</sup>Direct Selling Agents <sup>3</sup>Business Correspondents



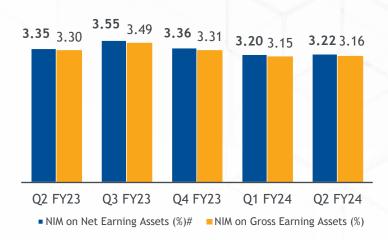


## **Key ratios**

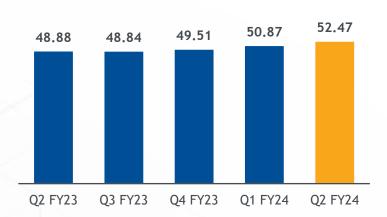




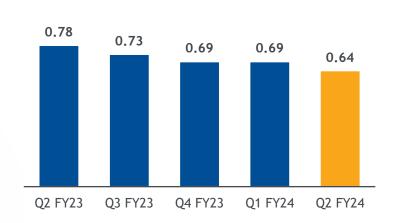
#### Net interest margin (%)\*



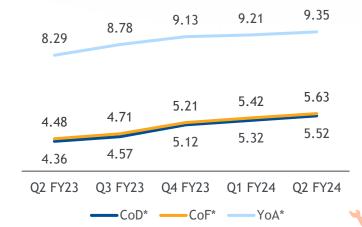
#### Cost to income ratio (%)







#### Cost of Deposits, Cost of Funds, Yield on Advances (%)



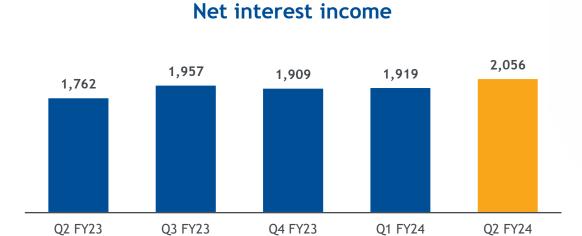
<sup>\*</sup>Annualized

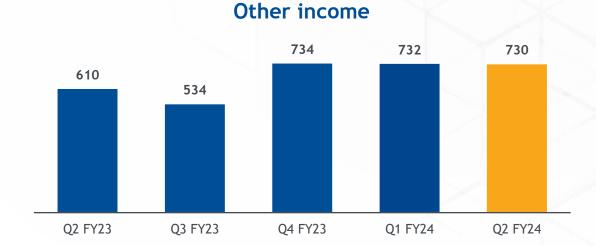
<sup>\*</sup>Net Earning Assets is defined as Gross Earning Assets less Provisions

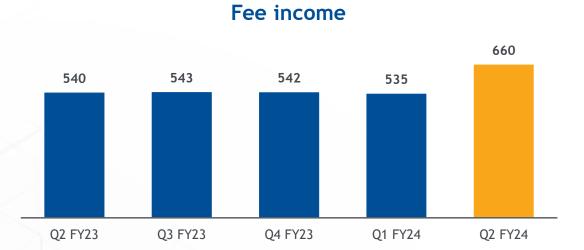
## **Key P&L parameters**

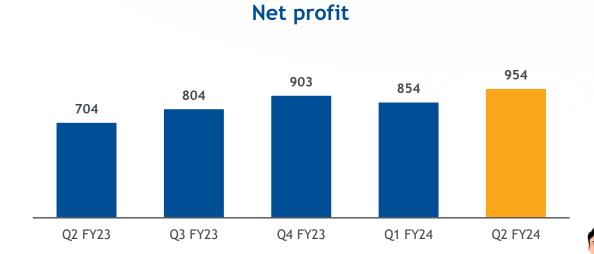
#### ₹ in cr

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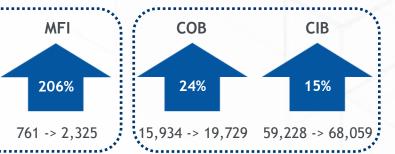
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# Retail Agri BuB CVCE MFI 18% 24% 18% 67% 206% 52,528 -> 62,009 20,326 -> 25,115 13,539 -> 15,997 1,642 -> 2,734 761 -> 2,325

Retail

#### Wholesale



#### **Deposits**

## Performance

**Ratios** 



Net Interest Income



1,762 -> 2,056



CASA Ratio -524 bps

36.41 -> 31.17



-20 bps NRE Deposits

67,754 -> 71,473





1,212 -> 1,324



**Total Deposits** 



189,146 -> 232,868

#### **Net Profit**



704 -> 954



67.41 -> 71.03



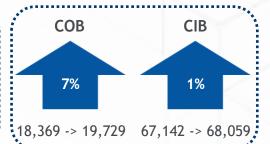
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#### **Advances**

#### **CVCE** BuB Retail Agri MFI 6% 8% 6% 11% 27% 58,473 -> 62,009 23,287 -> 25,115 15,040 -> 15,997 2,457 -> 2,734 1,825 -> 2,325 18,369 -> 19,729 67,142 -> 68,059

Retail

#### Wholesale



### **Deposits**

#### **Performance**



70,854 -> 72,589

Net Interest Income

1,919 -> 2,056

**Cost Income Ratio** 

50.87 -> 52.47



31.85 -> 31.17

Fee Income

22%

535 -> 660

**Gross NPA** %

-12

bps

2.38 -> 2.26





70,803 -> 71,473



1,302 -> 1,324



**Total Deposits** 

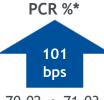


222,496 -> 232,868

#### **Net Profit**



854 -> 954

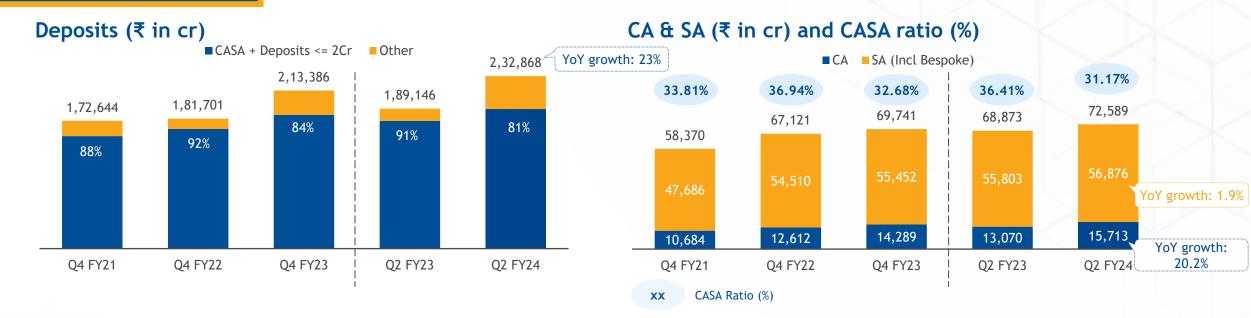




#### Ratios



## Liability trends

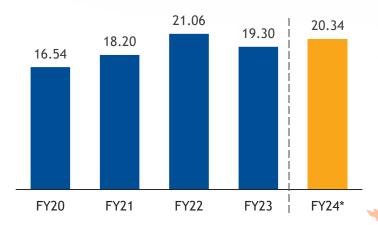


Cost of deposits (%)<sup>1</sup>



#### 5.52 70,571 71,473 5.32 67,416 67,754 63,959 4.36 YoY growth: 5.5% **Q2 FY23** Q1 FY24 **Q2 FY24** Q4 FY21 Q4 FY22 Q4 FY23 Q2 FY23 Q2 FY24

#### Remittance Market share (%)<sup>2</sup>



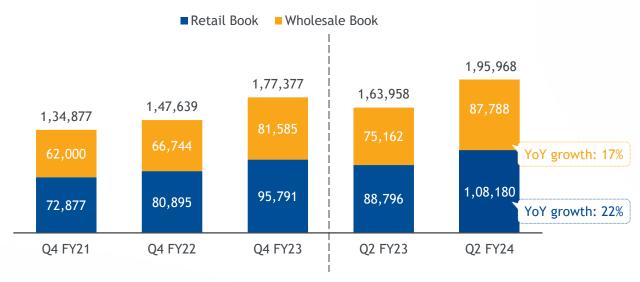
<sup>\*</sup> Upto Q2 FY24

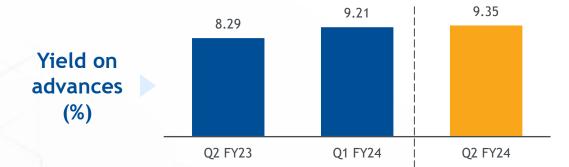
<sup>&</sup>lt;sup>1</sup> Annualised

<sup>&</sup>lt;sup>2</sup> Market share calculated based on (i) Federal Bank's remittances data, and (ii) Preliminary data from RBI report on balance of payment (Statement II: Standard Presentation of India's Balance of Payments)

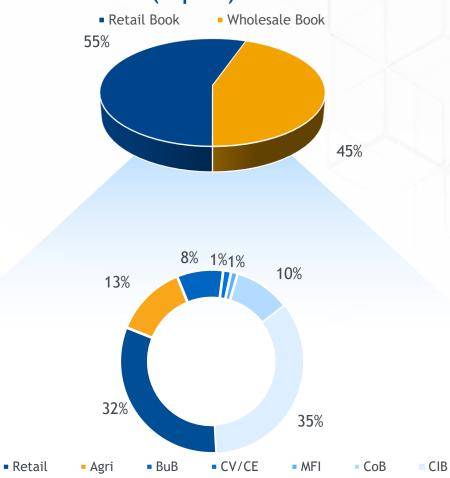
## Credit portfolio distribution

#### Gross Advances (₹ in cr)





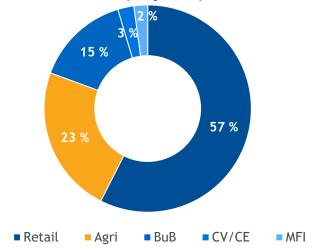
#### Gross Advances mix (Sep-23)



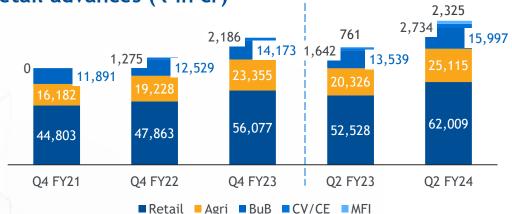
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## **Retail Banking**

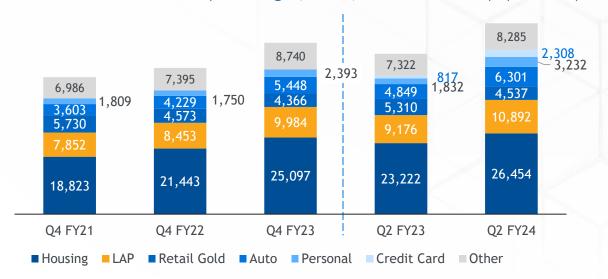
#### Retail advances mix (Sep-23)



#### Retail advances (₹ in cr)



#### Retail advances mix (Excl Agri, BuB, CV/CE & MFI) (₹ in cr)

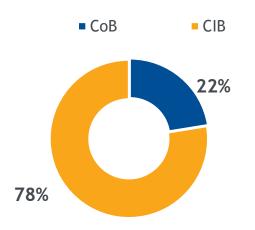


- CV/CE book grew at 67% YoY and 11% QoQ
- Retail loans grew at 18% YoY and 6% QoQ
- BuB loans grew at 18% YoY and 6% QoQ
- MFI portfolio crosses ₹ 2300 Crore

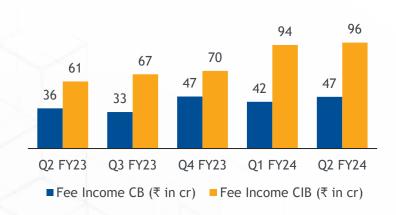


## Wholesale Banking

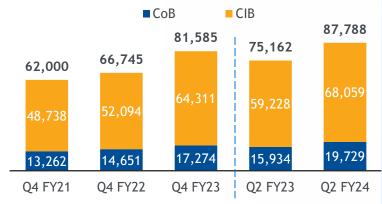
#### Wholesale advances mix (Sep-23)



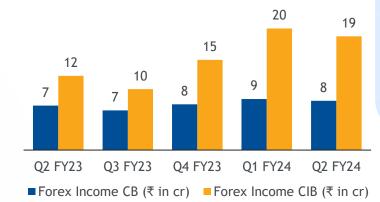
## From Lender to Preferred Financial Products partner



#### Wholesale advances (₹ in cr)



## From Lender to Preferred Forex partner

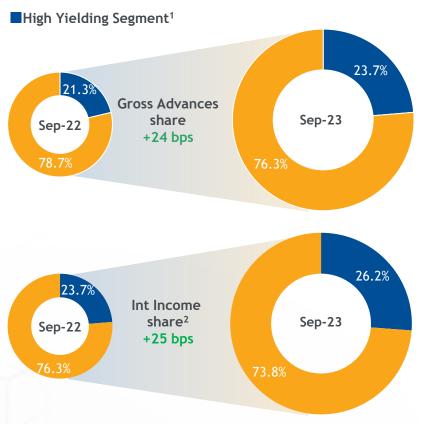


#### **Success Snippets**

- We initiated a lending relationship amounting to approximately 50 Crores under a Multiple Banking arrangement with a client based in North India, initially holding a BBB+ credit rating. The client exhibited a robust financial foundation and promising business prospects. Presently, the client holds an AA- credit rating, and the relationship's value has surpassed 600 Crores. We serve as the primary conduit for a significant portion of their cashflow, including salary transactions, as well as the predominant channel for both expense and trade throughput.
- An export-oriented client hailing from Eastern India initially established a lending relationship of 100 Crores. Subsequently, we have significantly expanded our credit exposure to this client, overseeing the majority of their trade and foreign exchange transactions. Furthermore, we have become the custodian for the complete payroll of their employees and maintain the personal accounts of the promoters. Additionally, we fulfill the client's bancassurance needs as well.



## High margin lending products







B Y O M

Digital loan platform

44%

BuB NTB acquisition through newly formed Sales structure

15k+

**Accounts Outstanding** 

572K+

Accounts

YoY growth for gross advances as of Sep-23



<sup>&</sup>lt;sup>1</sup> High margin lending products: Credit cards, Personal loans, MSME, CV/CE and Micro Finance

<sup>&</sup>lt;sup>2</sup> Int Income = Share of Interest income out of Total Interest Income from Advances

<sup>&</sup>lt;sup>3</sup> Figures show numbers including partnerships

## Select high margin lending products



2,734 2,457 Portfolio (₹ in cr) YoY 1,642 67% QoQ 11% Q2 FY23 Q1 FY24 Q2 FY24

Disbursements:



PSL:

**82**%



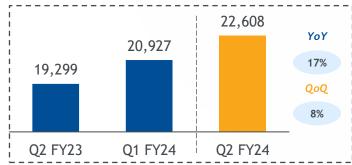
Avg. ticket size:



√ Tie-up with all major OEMs



## Gold loans



No of Accounts:



74.43%

Tonnage:



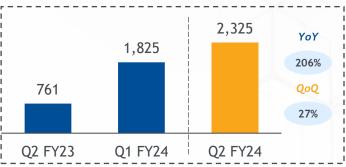
Yield

LTV:





#### Micro finance



Reach:





Network:



Women customers

No of Accounts:

99%+





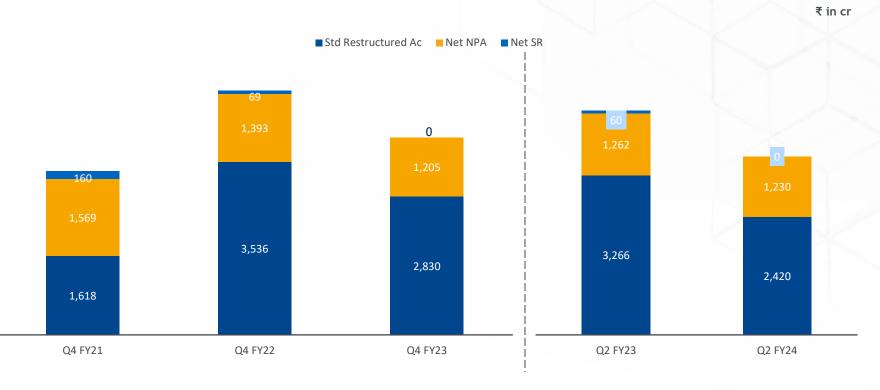
## Asset quality trends

Asset quality continues to remain robust across all segments

Provision Coverage Ratio Increases to 71.03%

Recovery & Upgradation of ₹348 Cr in Q2

Credit Cost at 13bps for Q2 FY24 (Annualized)



#### Movement of NPA

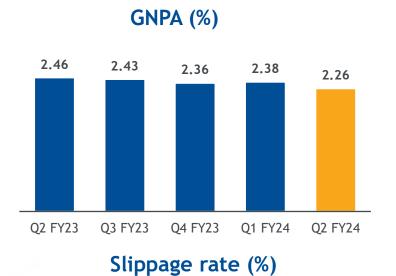
Gross NPA as on 30.06.2023	4,435
Add Fresh Slippage	365
Add Increase in Balances in Existing NPAs	8
Deduct Recoveries/ Upgrades/ Reduction in existing NPA/ Sale to ARC (₹)	359
Deduct Written Off	13
Gross NPA as on 30.09.2023	4,436

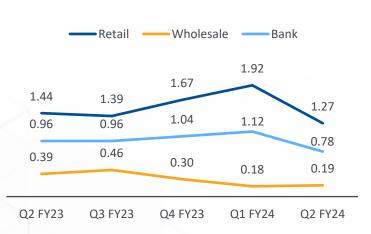
#### Provisions in Q2

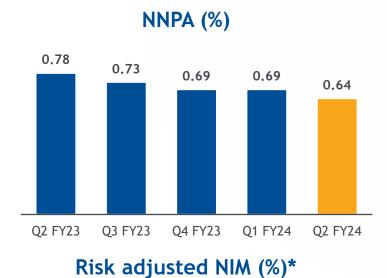
Loan Loss	61
Investment Loss	-6
Standard Accounts	-11
Other Purposes	0
Total Provisions	44

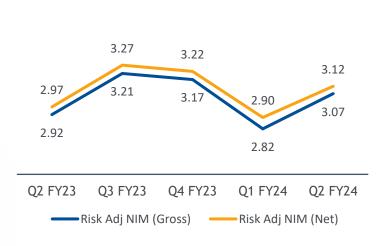


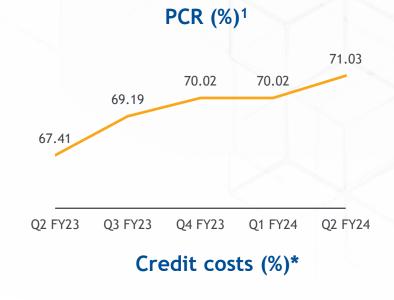
## Asset quality trends (cont'd)

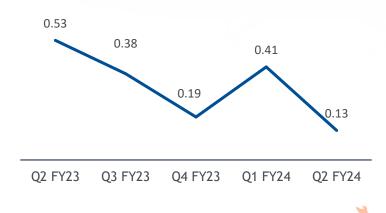








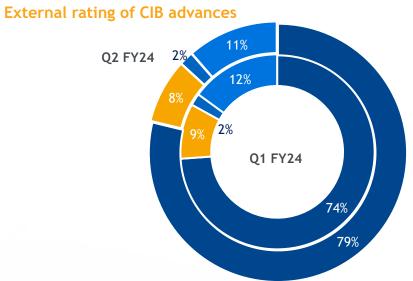




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## Asset quality - rating distribution

#### Rating distribution (CIB)



#### Internal Rating of 'OTHERS'

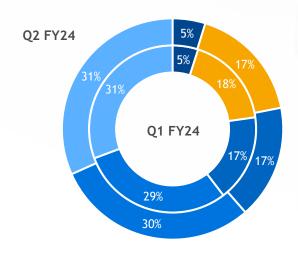
(Externally unrated CIB from above table)

Rating	Q1 FY24	Q2 FY24
FBR1	7%	5%
FBR2/FBR3	12%	14%
FBR4	12%	12%
Below FBR4 & unrated1	69%	69%

■ A & Above ■ BBB ■ <BBB ■ OTHERS

#### Rating distribution (advances excluding CIB)

Internal rating of advances excluding CIB



■ 1) FBR1 ■ 2) FBR2/FBR3 ■ 3) FBR4 ■ 4) FBR5/FBR6 ■ 5) OTHERS



<sup>&</sup>lt;sup>1</sup> Includes IBPC and exempted category (Eg Loans against liquid security)

## Fee income / other income

#### Diversified and granular fee income

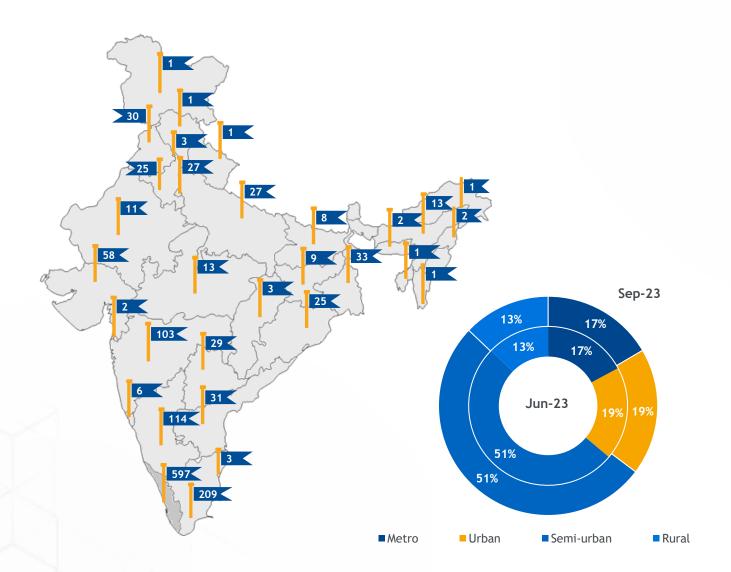
₹ in Cr	Q2 FY23	Q3 FY23	Q4 FY23	Q1 FY24	Q2 FY24	QoQ	YoY
Loan processing fee	125	129	132	158	175	11% 📤	40%
Cards	116	128	137	153	175	15% 📤	51%
Para banking	37	41	45	27	52	93%	41%
Banking commissions & exchanges	67	55	92	65	73	13%	9%
General service charges	101	110	110	102	103	2% 📥	2%
Net Profit on Foreign Exchange Transactions	94	80	26	30	82	174%	-13%
Fee income	540	543	542	535	660	23%	22%
Net Profit on sale of Investments	23	7	40	33	18	-45% <del>-</del>	-20%
Recovery from written off assets, P/L on Revaluation of Investment & Other Receipts	47	(16)	152	164	52	-68%	11%
Total other income	610	534	734	732	730	 	20%

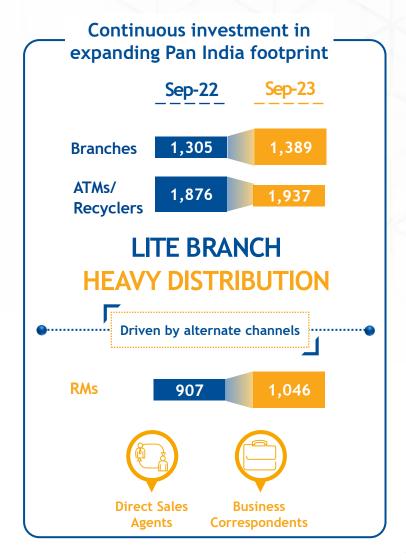
## Capital position

₹ in Cr	Jun-23	Sep-23
Risk weighted assets		
Credit risk	142,131	148,031
Market risk	5,619	6,370
Operational risk	14,992	14,992
Total RWA	162,742	169,393
Tier-I capital funds	20,409	23,362
Tier-II capital funds	2,833	2,895
Total capital funds	23,242	26,257
CRAR	14.28%	15.50%
Tier-I	12.54%	13.79%
Tier-II	1.74%	1.71%

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## Distribution: Deriving efficiency from footprint





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\*Including Cash Recyclers and Mobile ATMs

## Innovation through partnerships

**Liability Partners** 













Instant Digital Loans

Credit Cards















EMIs and Merchant Payments





score

Gold Loan & Priority Lending













Cross Border remittance solutions

























Support Systems





## Growth through partnerships

**Partners** 

Share in FY'24

**Key metrics** 

Co-branded credit cards









Savings franchise











Personal loans













<sup>1</sup> Card programs under CUG: **JUDITET** 



## Digitization as a Multiplier

347

Edu. Institutions onboarded to Fee collection Solution "Careerbook"

18K ₹ cr

Retail Mobile Banking Volume/Month

37K ₹ cr

Corporate Digital
Applications
Volume/Month

92%

transactions
Serviced
Digitally (Retail
+ Corporate)

84%

Of Corporate Txns serviced Digitally

**44L** 

No of unique QR Merchants

305

RPA Process running

508

APIs made available

13L

Active FedMobile Users



1.9 Lakh queries answered by Feddy in Sep-23 Feddy is Live on





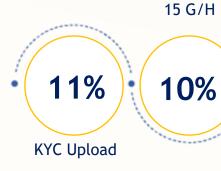






**Digital Assistant - Feddy** 

Fed @ Point



6 16%

Debit Card

**Application** 

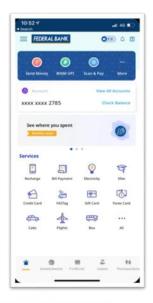
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(Share of Service Requests received through Fed-e-Point)

Note: Data as at Sep-23 unless specified otherwise

## Major initiatives



#### FedMobile 6.7.0

- UPI International
- UPI for NRIs
- FedMobile to Minors maintaining FedFirst a/c
- Higher Transaction Limits
- Reporting Fraudulent Txns
- Social Security Schemes

#### **UPI** Lite



- UPI Lite is a simplified version of UPI for faster processing of small value UPI transactions up to Rs 500.
- Customers can create a UPI Lite account in their existing UPI app. UPI Lite transactions are permitted without additional factor authentication (UPI PIN), making it faster than a normal UPI transaction.

## WhatsApp Lending - Personal Loan

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## WhatsApp Banking - PMSBY/PMJJBY

- Customers can join us on WhatsApp by sending a 'Hi' message to 9633 600 800 and unlock a world of Pre-Approved Personal Loans and avail Pradhan Mantri Suraksha Bima Yojana (PMSBY) and Pradhan Mantri Jeevan Jyothi Bima Yojana (PMJJBY).
- Customers can avail pre-approved personal loans through BYOM, WhatsApp Lending Platform, FedMobile and Digital Personal Loan Platform.







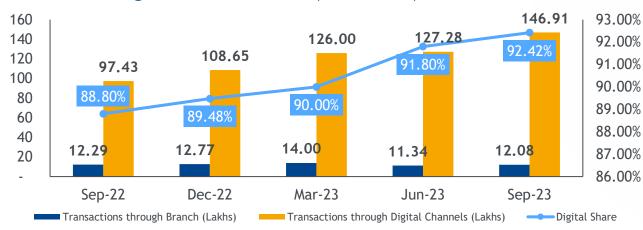
#### Credit Card Payment through BBPS

- Federal Bank Credit Card has now officially become a biller in the BBPS ecosystem.
- It ensures our customers enjoy a smooth and effortless process while making credit card bill payments through over 900 live payment agents within the BBPS ecosystem.

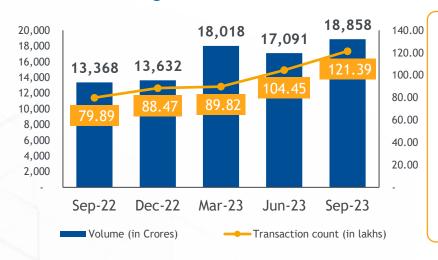


## Digital migration

#### Branch vs. Digital Transactions (₹ in Lakh)\*

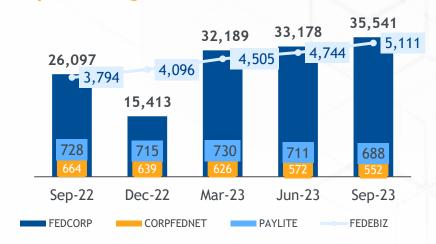


#### Mobile Banking Volume & Txn Count

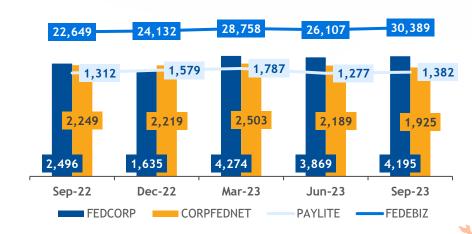


- Digital transactions have seen a 51% YOY growth
- Mobile Banking txn count stands at 121.39 lakhs, YOY growth of 52%
- Digital Share stands above 92% for the month of Sep-23

#### Corporate Digital Products - Active Users<sup>1</sup>



#### Corporate Txn Volume (₹ in Cr)



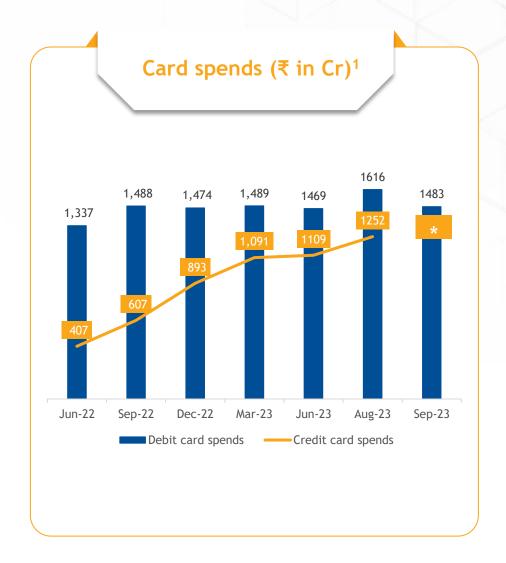
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<sup>\*</sup>MONTH WISE DATA

<sup>&</sup>lt;sup>1</sup>Customers who transacted using Corporate digital products during the month

## Digital lending and card spends





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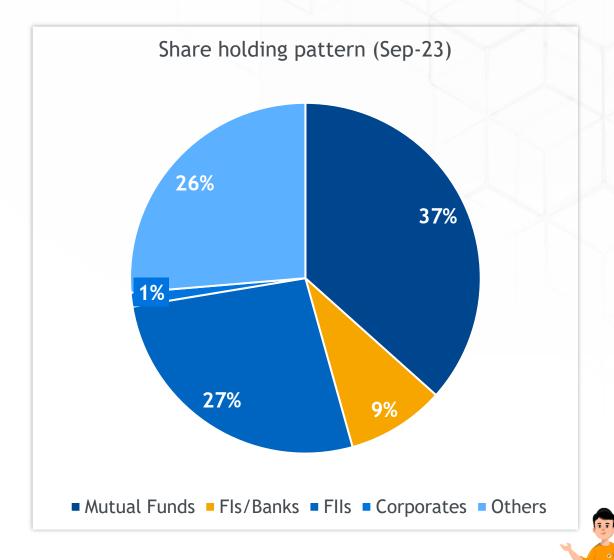


# Appendix



## Balance sheet & shareholding pattern

₹ in Cr	Jun-23	Sep-23
LIABILITIES		
Capital	424	470
Reserves & surplus	21,952	25,649
Deposits	2,22,496	2,32,868
Borrowings	21,178	19,181
Other liabilities & provisions	8,146	9,258
TOTAL	2,74,196	2,87,426
ASSETS		
Cash & balance with RBI	13,591	15,001
Balances with banks, money at call	5,692	4,985
Investments	51,942	55,169
Advances	1,83,487	1,92,817
Fixed assets	934	938
Other assets	18,550	18,517
TOTAL	2,74,196	2,87,426



## **Financials**

₹ in Cr	Q2 FY23	Q1 FY24	Q2 FY24	Q-o-Q	Y-o-Y
Interest income	4,021	5,025	5,455	9%	36%
Interest expenses	2,259	3,106	3,399	9%	50%
Net interest income	1,762	1,919	2,056	<b>7</b> %	17%
Other income	610	732	730	-0.3%	20%
Operating expense	1,159	1,349	1,462	8%	26%
Total income	4,630	5,757	6,186	<b>7</b> %	34%
Total expense	3,418	4,455	4,861	9%	42%
Operating profit	1,212	1,302	1,325	2%	9%
Total provisions (inc. tax)	509	448	371	-17%	-27%
Net profit	704	854	954	12%	36%

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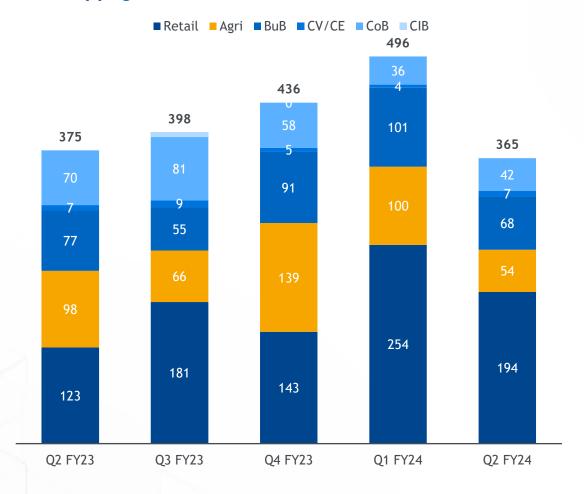
## **Key Indicators**

		Q2 FY23	Q3 FY23	Q4 FY23	Q1 FY24	Q2 FY24
Charabaldar value	Book Value (Per Share in ₹)	93.00	96.74	101.22	105.04	110.70
Shareholder value	EPS (annualized)	13.26	15.09	17.30	16.22	16.57
Granularity	CASA + Deposits <= ₹2cr (% of Total Deposits)	92%	88%	84%	82%	81%
	ROA %	1.21	1.33	1.45	1.30	1.36
Profitability (Annualized)	RoRWA %	2.27	2.47	2.66	2.36	2.50
(Allidutized)	ROE %	14.36	15.91	17.48	15.73	15.72
Efficiency	Cost / Income %	48.88	48.84	49.51	50.87	52.47
Efficiency	Net NPA %	0.78	0.73	0.69	0.69	0.64

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## Fresh slippages break up

#### Fresh slippages



#### **NPA Composition**

	Q1 FY24	Q2 FY24
Business	NPA	NPA
Gross NPA		
Retail	1,366	1,425
Agri	977	942
BuB	988	996
CV/CE	34	39
СоВ	679	664
Corporate	391	370
Total	4,435	4,436
Net NPA	1,275	1,230

#### **Security receipts**



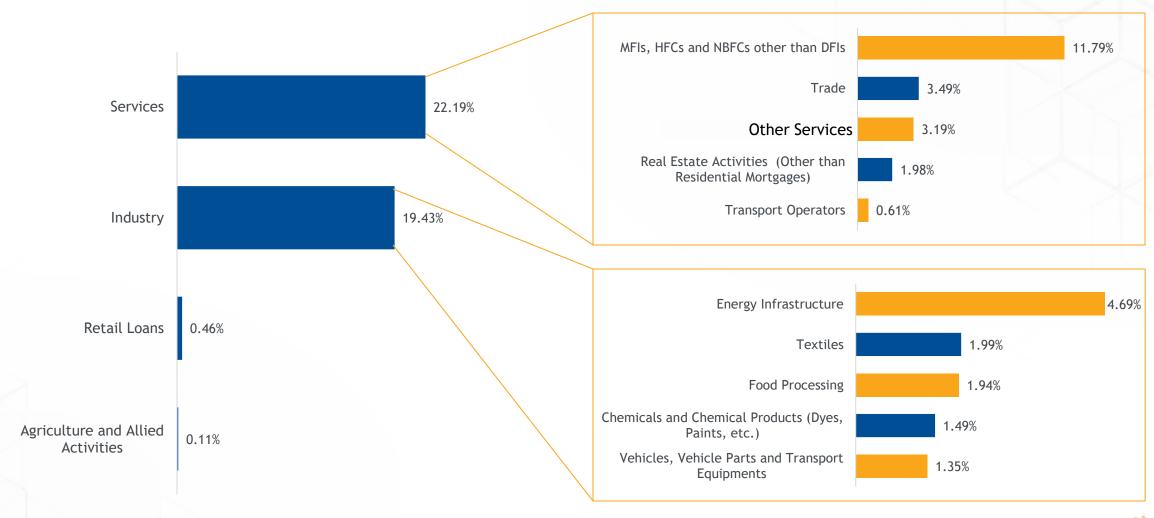
#### **Restructured book**

	Q1 FY24			2 FY24
Туре	Balance	Of which Bonds	Balance	Of which Bonds
Standard	2,568	60	2,401	60
Net NPA	837	78	930	78
Total	3,405	138	3,331	138



## Top Sectors in Wholesale Advance Portfolio

Top Sector wise CB,CIB Balance O/s as a % of Gross Advances (Sep-23)\*



## **Group companies**

#### Fedbank Financial Services

Subsidiary

72.8%

#### Federal Operations & Services (FedServ)

Subsidiary

Marketing Retail Asset Products of the Bank

- Retail Hubs established at major centres all over India
- Separate mechanism established for speedy and dedicated processing of retail loans sourced through this channel

100%

- A wholly owned subsidiary company of Federal Bank
- Provides operational & technology oriented services to Federal Bank
- Located at Bangalore, Visakhapatnam & Kochi

Associate

Designed to deliver excellence in service, mitigation of risk and cost efficiencies

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**Subsidiaries** & Associates

#### **Ageas Federal Life Insurance Company**

Associate

- Bank's Joint Venture Life Insurance Company, in association with Ageas
- Federal Bank holds 26% equity in the J.V.
- Started selling life insurance products from March 2008

26%

19.9%

• Provides IB, FI, insurance broking, institutional equities, portfolio & WM services

a equirus

**Equirus Capital** 





Stake owned by Federal Bank as on 30th June 2023



## Corporate governance & ESG snapshot

Strong & Diverse Board

Total Board Members

73% Independent Directors

Focus on Gender diversity





**ESG** 

#### **Employee Recognition**



Federal Bank is featured among India's Best Workplaces for Millennials 2023

#### **Employee Recognition**



Federal Bank becomes the only Bank to feature among India's Best Workplaces<sup>™</sup> for Women 2023

#### **Governance Structure**



Dedicated E&S committee chaired by MD & CEO to track the ESG strategies & actions

**Certifications** 







- ✓ Information Security Management System
- ✓ Business Continuity Management System
- √ Payments Card Industry Data Security Standard

## ESG performance snapshot













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	Grow green portfolio size	In-house solar power generation capacity	Water conservation capacity	Finance women entrepreneurs – BC Channel	Bank branches to be green certified	Gender diversity ratio (Women)
Target metric	₹ 13,000 Cr	500KW	1 Lakh Litre	10.00 Lakh	At least 10%	Greater than or equal to 40%
Target date	December 2025	March 2025	March 2025	March 2028	March 2028	Continuing target
Mar-23	₹ 3,222 Cr	300KW	84,000 Litre	3.50 Lakh	Five projects are submitted for IGBC approval & the	41%
Sep-23	₹ 5,083 Cr	310KW	84,000 Litre	6.03 Lakh	certification process is ongoing.	42%
	58.90% growth registered during H1FY24.	Added solar capacity of 10KW during the H1FY24.	Capacity built up via rainwater harvesting units in various offices	72.28% growth in no. of women beneficiaries during H1FY24.	-IGBC Certification under process.	Maintained on an ongoing basis



## Award-winning franchise & other initiatives / highlights

**Launched WhatsApp Lending Platform for Pre-Approved** Personal Loans and Registration for PMJBY & PMSBY





India's Top 10 Best Workplaces for Women- 2023

Great Place to Work Institute, India







**Millennials Indian Chambers of Commerce Emerging Asia Banking Awards 2023** 



India's Top 10 Best Workplaces for Millennials - 2023

Strong Investor Response with nearly 7x Subscription



Great Place to Work Institute, India





**Infosys Innovation Awards - 2023** 

Infosys Finacle Innovation Awards

Other initiatives / highlights

United with News18 & TATA Trusts to promote regular tests & early cancer detection through 'Sanjeevani.'



Launched Exclusive NR **Savings Accounts for NRI** Women



Collaborated with National Bank of Oman to facilitate money transfer from Oman to India





## External ratings

Fixed Deposit (Short term)

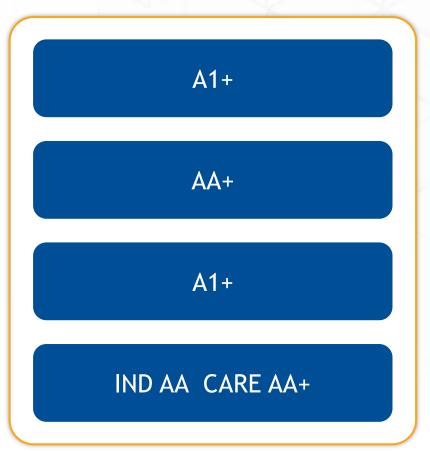
Fixed Deposit

Certificate of Deposit

Tier 2 (Capital) Bonds



India Ratings & Research Pvt Ltd, CARE



Fixed Deposits (short term) and Certificate of Deposits enjoy highest rating in that class



# Thank You