

# 4 easy ways to generate a soft PIN!



## Activate Debit Card / Reset Debit Card PIN with effortless ease

### Through Interactive Voice Response

#### If you have not generated a soft PIN for your debit card

1. Dial 0484 2866700 and press 1 to generate a soft PIN
2. Enter the Year of birth in YYYY format
3. Enter the last 4 digits of the Debit Card
4. Get Soft PIN via SMS in your mobile phone. You will also receive a Soft PIN through an automated voice call in 15 minutes
5. Redial 0484 2866700 and press 2
6. Enter the Soft PIN received in your mobile phone
7. Enter the last 4 digits of Debit Card
8. Enter the expiry date of debit card in MMY format
9. Enter the new 4 digit PIN
10. Re-enter the 4 digit PIN
11. Your Debit card is activated instantly

#### If you have already generated a soft PIN for your debit card

1. Redial 0484 2866700 and press 2
2. Enter the Soft PIN received in your mobile phone
3. Enter the last 4 digits of Debit Card
4. Enter the expiry date of debit card in MMY format
5. Enter the new 4 digit PIN
6. Re-enter the 4 digit PIN
7. Your Debit card is activated instantly

### Through SMS & ATM

#### Using Soft PIN at Federal Bank ATMs & other Bank ATMs

1. Send SMS from your Mobile Number registered with us to 9895088888 or 5676762 in the format SP<space>Last 4 digits of Debit Card
2. Visit any ATM
3. Insert your Debit Card and Select "Change PIN" option
4. Enter the Soft PIN received in your Mobile Phone as ATM PIN and enter the new PIN that you wish to set
5. Success/ failure message will be displayed upon successful completion of the above steps. Remember your new PIN for all debit card transactions

### Through Federal Bank ATM

#### Self-generation of Soft PIN at Federal Bank ATMs

1. Visit any Federal Bank ATM
2. Before inserting the card, select Soft PIN option on the idle screen of ATM
3. Insert your card and click the option "Generate a New Soft PIN"
4. Get Soft PIN via SMS in your mobile phone which is valid for 3 hours
5. Insert your Debit Card and Select "Change PIN" option
6. Enter the Soft PIN received in your Mobile Phone as ATM PIN and enter the new PIN that you wish to set
7. Success/ failure message will be displayed upon successful completion of the above steps. Remember your new PIN for all debit card transactions

### Through FedMobile & FedNet

FedMobile >Log in to fedMobile>>Account Services>>Manage Debit Card>>Set New PIN/Change PIN  
 FedNet > Log in to FedNet>>FedNet Navigation>>Debit Card Services>>Change/Set PIN