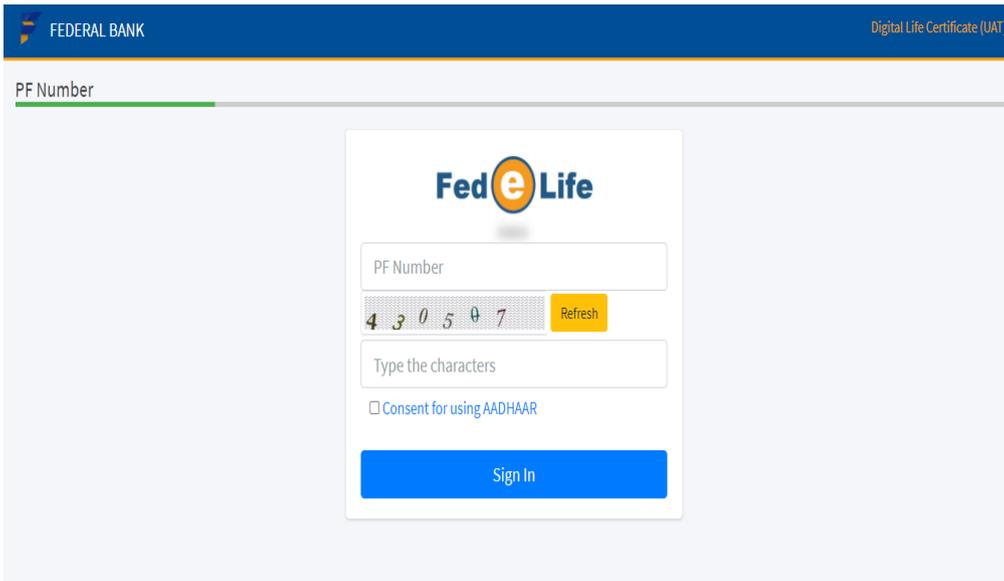


Operational guidelines for Fed-e-Life

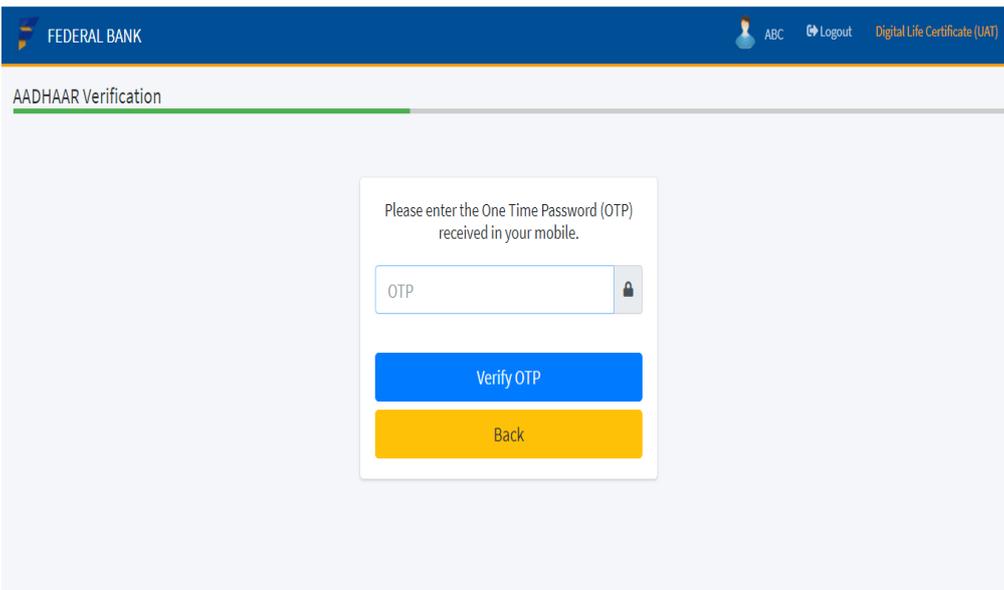
1. Accessing the Link

The Link can be accessed through Bank's Website → www.federalbank.co.in > Useful Links > Retirees' Space > Fed-e-Life. Please note that the Fed-e-Life portal will work on **Laptop /Desktop with a Webcam** and will work best on **Google Chrome**. Also, in mobile phones, the portal will work only on **Android Devices in Google Chrome browser**.

2. Login details and AADHAAR validation



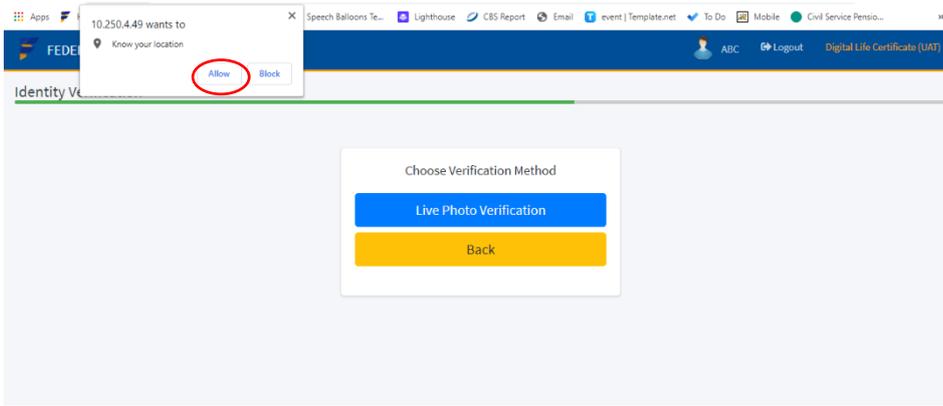
1. Enter the **PF Number** of the Pensioner/Family Pensioner.
2. Type the **Captcha** characters as displayed.
3. Select (Tick) the **consent** for using AADHAAR after reading and agreeing the same.
4. Click **Sign In** button to proceed to the next page.



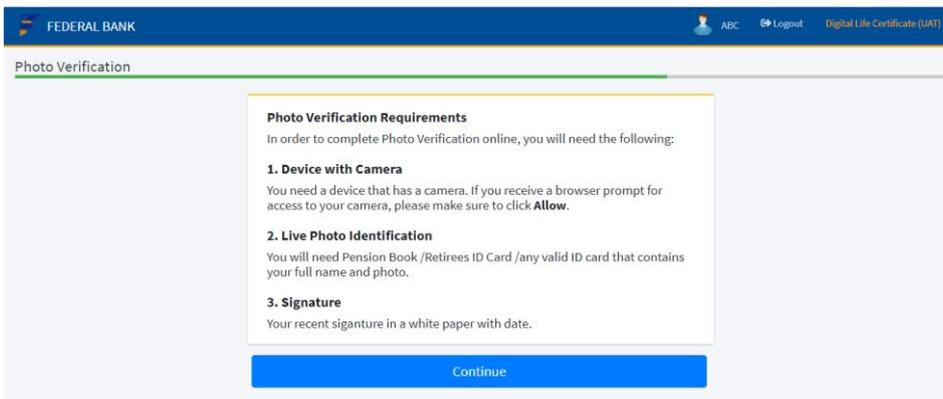
1. The OTP will be sent to the **mobile number registered with AADHAAR**.
2. Please enter the OTP received and click **Verify OTP**.

Note: OTP will be sent only on the mobile number registered with AADHAAR, irrespective of the mobile number updated in Fed-e-Life platform. Accordingly, for receiving OTP on a different mobile number, the details (mobile number) registered with AADHAAR have to be changed.

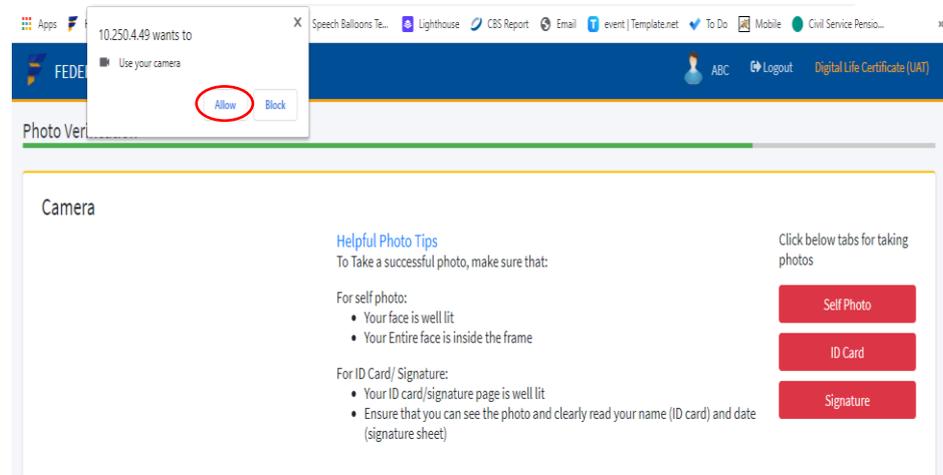
3. Live Photo Verification & ID /Signature Submission



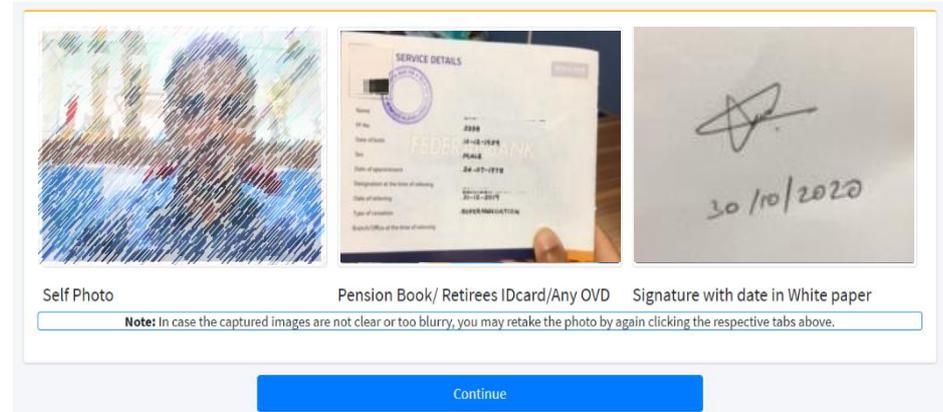
1. Click **Allow** at the top of the page, when the page prompts for **Know your Location**.
2. Chose the verification method as Live Photo Verification



1. The requirements for submitting photo, ID proof and Signature will be displayed.
2. If all the requirements are met, click continue to proceed.



1. Click **Allow** at the top of the page, when the page prompts for **Use your Camera**
2. Images of Self, ID Card (Page 3 of Pension Book, front side of Retirees ID card or any other officially valid ID proof) and Signature shall be taken by clicking on the **Red Tabs** with the respective titles.



3. Once the images are taken, the same will be displayed towards the bottom of the page.
4. If the captured images are not clear photos or the ID card is not legible, you may retake the photos by clicking the same red tabs above.

4. Updating of personal Details and submission.

FEDERAL BANK

Personal Details update

PF Number	TS3	Name	ABC
AADHAAR	XXXX-XXXX-5057	Account No	13755000081418
Annuity No	077M061011377	Pensioner Type	Pensioner
PAN Number		Date of Birth	13-10-2020
Branch	Aluva	Branch Email	pradeepvg@federalbank.co.in
Email	pradeepvg@federalbank.co.in	Mobile	Mobile
Landline	0	Address 1	Chiral Bhavanam
Address 2	Kolenchery	Address 3	Pin-682311
Address 4	Address 4		

Update

1. Any changes to the personal details such as e-mail id, mobile number, Address etc can be updated in this page.
2. Click on the update button to proceed.

5. Intimation on successful submission.

FEDERAL BANK

Finish

Success
Your Life Certificate request has been submitted. Your Application No is 50

1. Upon successful submission, a message will be displayed quoting the same.
2. An e-mail will also be sent to registered e-mail ID on successful submission.
3. E-mail will also be sent when the Digital Life certificate is verified and approved.