

1. Medical Insurance Scheme in respect of Retired Employees of the Bank

1.1. Accessing the Portal



to Access Digital Service Memoir [DSM]

Alternatively, the Link can be accessed through Bank's Website → www.federalbank.co.in > Useful Links > Retirees' Space > Digital Service Memoir



(Please note that the portal will work best on Google Chrome.)

1.2. Login Details

The user can login and access the portal as given below.

Sign in

PF Number

Please enter PF Number

Password

Please enter Password

4 4 3 5 6 4 Refresh

Type the characters

Please enter the characters shown in the picture

Please enter Password

Forgot Password?

Sign In

Enter the PF Number of the Pensioner

Enter the password. For First time users, the Password would be a combination of First 4 letters of Name and Date of Birth (DDMM)

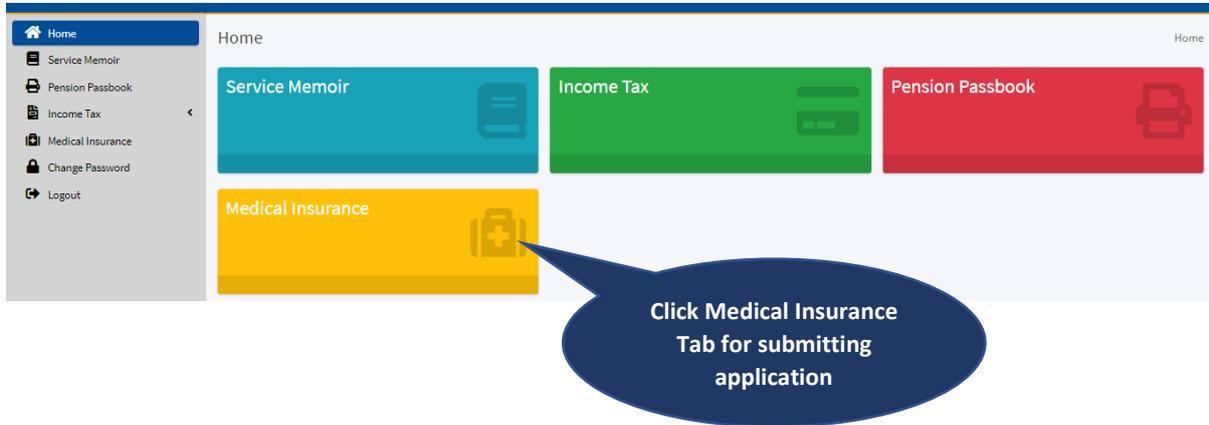
If Name is ARUN with DOB 7/04/1965, the password will be "arun0704"

Type the Captcha characters as displayed

Click Sign in button to proceed to the next page

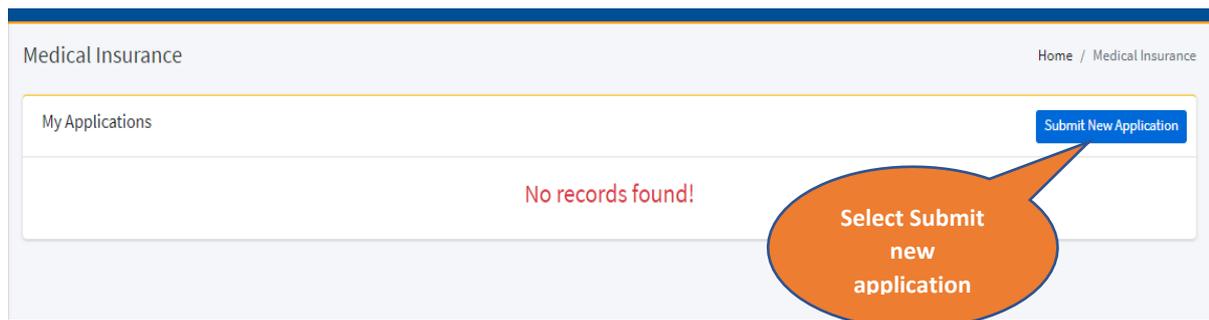
1.3. Medical Insurance

Step 1



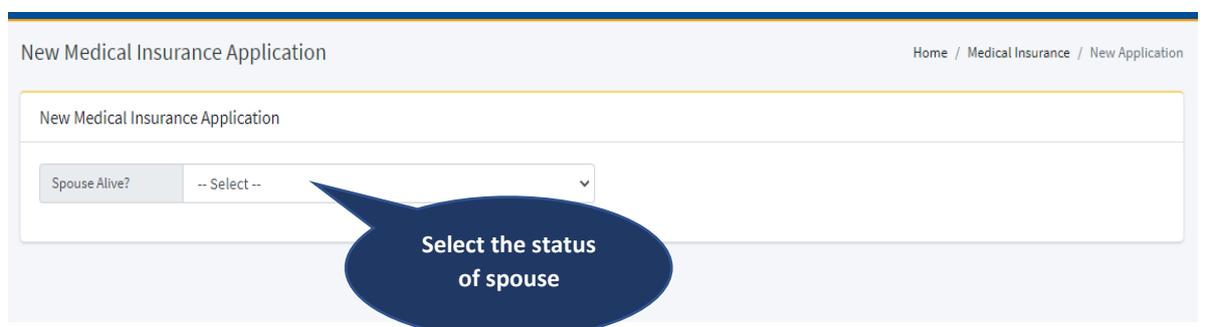
The screenshot shows the Home page of a web application. On the left is a navigation menu with items: Home, Service Memoir, Pension Passbook, Income Tax, Medical Insurance, Change Password, and Logout. The main content area has four colored tabs: Service Memoir (blue), Income Tax (green), Pension Passbook (red), and Medical Insurance (yellow). A dark blue callout bubble points to the Medical Insurance tab with the text: "Click Medical Insurance Tab for submitting application".

Step 2



The screenshot shows the Medical Insurance page. The breadcrumb trail is "Home / Medical Insurance". Below the header is a section titled "My Applications" with a "Submit New Application" button on the right. The main content area displays "No records found!". A dark blue callout bubble points to the "Submit New Application" button with the text: "Select Submit new application".

Step 3



The screenshot shows the "New Medical Insurance Application" page. The breadcrumb trail is "Home / Medical Insurance / New Application". Below the header is a form titled "New Medical Insurance Application". The first field is a dropdown menu labeled "Spouse Alive?" with the value "-- Select --". A dark blue callout bubble points to this dropdown with the text: "Select the status of spouse".

Step 4

New Medical Insurance Application Home / Medical Insurance / New Application

New Medical Insurance Application

Spouse Alive?	Yes		
Nominee Name	Nominee Name	Relationship	-- Select --
Policy	-- Select --	Sum Insured	-- Select --
Top-Up	-- Select --	A/c No	12225000012345
Branch	HREO	IFSC	IFSC
Place	Place		

Enter the Nominee Details

Select Policy Type, Sum Insured and Top Up Required. In case top up is not required the amount should be selected as "0"

Check the account number and enter the IFSC Code and Place.

Name of Person to be covered	Date of Birth	Age	Gender

Total Coverage	Premium Self	Premium Bank	Total
0.00	0.00	0.00	0.00

[Submit Application](#)

Click submit to complete the application.

Persons covered, coverage and applicable premium will be automatically displayed.

- Upon submitting the application, the Option selected, and Coverage details will be again displayed which can be confirmed.
- Upon confirmation and successful submission, an E-mail will be triggered to the registered E-mail ID.