

1. Medical Insurance Scheme in respect of Retired Employees of the Bank

1.1. Accessing the Portal



to Access Digital Service Memoir [DSM]

Alternatively, the Link can be accessed through Bank's Website → www.federalbank.co.in > Useful Links > Retirees' Space > Digital Service Memoir



(Please note that the portal will work best on Google Chrome.)

1.2. Login Details

The user can login and access the portal as given below.

Sign in

PF Number

Please enter PF Number

Password

Please enter Password

4 4 3 5 6 4 Refresh

Type the characters

Please enter the characters shown in the picture

Please enter Password

Forgot Password?

Sign In

Enter the PF Number of the Pensioner

Enter the password. For First time users, the Password would be a combination of First 4 letters of Name and Date of Birth (DDMM)

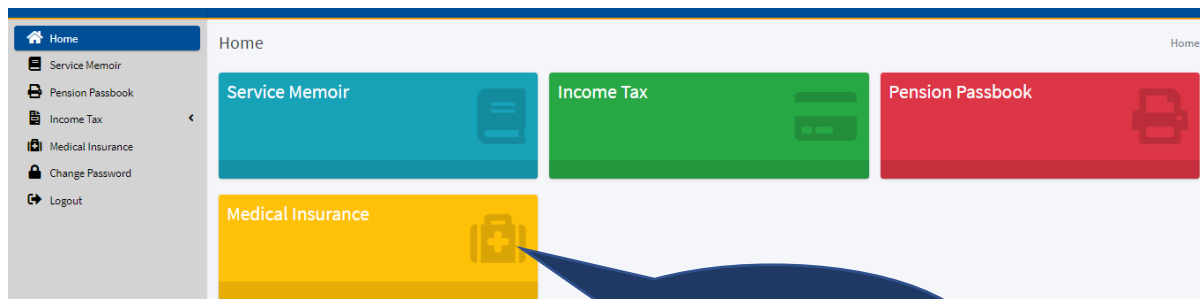
If Name is ARUN with DOB 7/04/1965, the password will be "arun0704"

Type the Captcha characters as displayed

Click Sign in button to proceed to the next page

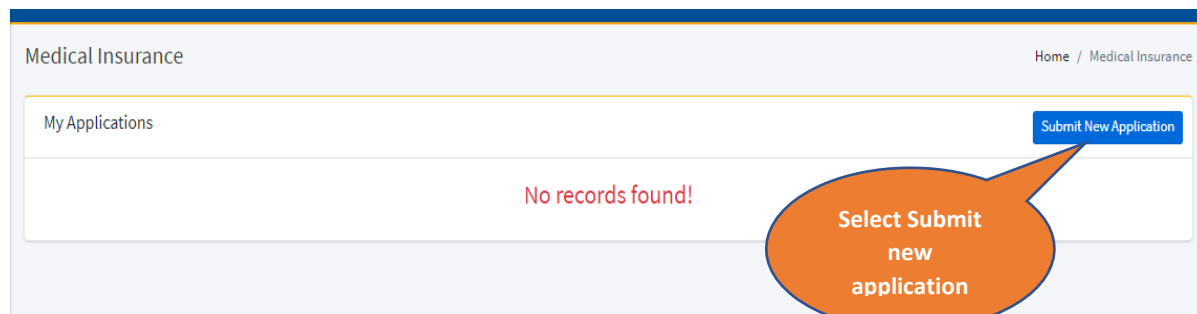
1.3. Medical Insurance

Step 1



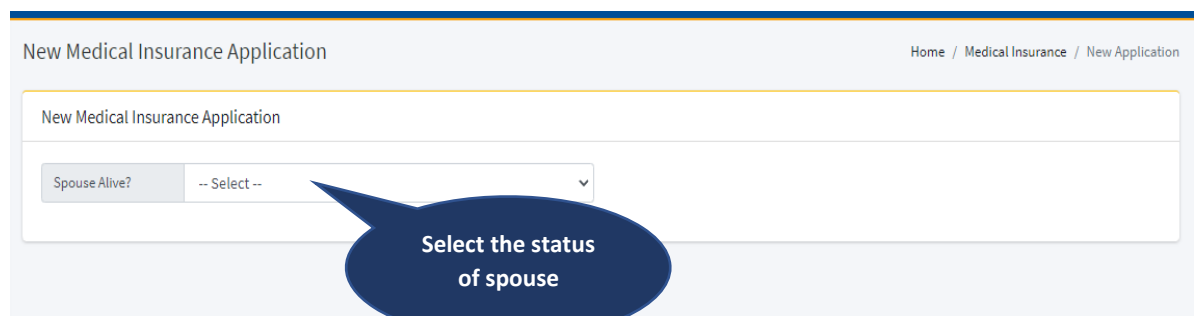
Click Medical Insurance
Tab for submitting
application

Step 2



Select Submit
new
application

Step 3



Select the status
of spouse

Step 4

New Medical Insurance Application Home / Medical Insurance / New Application

New Medical Insurance Application

Spouse Alive?	Yes	Relationship	-- Select --
Nominee Name	Nominee Name	Sum Insured	-- Select --
Policy	-- Select --	A/c No	12225000012345
Top-Up	-- Select --	IFSC	IFSC
Branch	HREO	Place	Place

Enter the Nominee Details

Select Policy Type, Sum Insured and Top Up Required. In case top up is not required the amount should be selected as "0"

Check the account number and enter the IFSC Code and Place.

Name of Person to be covered	Date of Birth	Age	Gender

Total Coverage	Premium Self	Premium Bank	Total
0.00	0.00	0.00	0.00

[Submit Application](#)

Click submit to complete the application.

Persons covered, coverage and applicable premium will be automatically displayed.

- Upon submitting the application, the Option selected, and Coverage details will be again displayed which can be confirmed.
- Upon confirmation and successful submission, an E-mail will be triggered to the registered E-mail ID.

2. Important Dates

Item	Date
Last date for submission of Application	20.10.2021
Period of Debiting the Premium	25.10.2021 to 28.10.2021

3. Contact us

For Scheme related queries:

E-mail: medicare@federalbank.co.in

Phone: 0484-2634017/4138

For updating pensioner/ spouse /account details:

E-mail: trust@federalbank.co.in

Phone: 0484-2634263