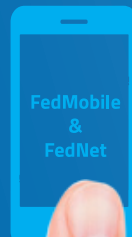


# 5 easy ways to generate Debit Card PIN



Fed e Point



## Activate Debit Card / Reset Debit Card PIN with effortless ease

### Through Interactive Voice Response (IVR)

#### How to set your Debit Card PIN using IVR (Interactive Voice Response)

1. Dial 04846716700 or 04842846699 from your mobile number registered with the Bank and press 1 to generate Debit card PIN
2. Enter the last 6 digit of the Debit Card number
3. Enter the date of birth in DDMMYYYY format
4. Enter the expiry date of Debit card in MMY format.
5. Enter a new 4-digit PIN
6. Re-enter the new 4-digit PIN. Your Debit card is activated instantly

### Through Fed-e-Point

#### Steps for Debit Card PIN generation & Reset through Fed-e-Point

1. Login to Fed-e-Point (<https://accountopen.federalbank.co.in/CustomerPortal/index>) using account number and OTP. [OTP will be sent to both registered Mobile number and Email id]
  2. Choose " Debit Card PIN set / Reset " Service.
  3. Enter the 16-digit Debit Card number.
  4. Enter Debit Card Expiry date in MMY format.
  5. Enter CVV.
  6. Enter a new 4-digit PIN.
  7. Re-enter the new 4-digit PIN and submit.
  8. A final/confirmation OTP will be sent to the registered Mobile number & Email id. Enter the same and submit.
- Debit card will be activated instantly, and SMS will be triggered to the registered mobile number.

### Through Federal Bank ATM

#### Using soft PIN option at Federal Bank ATM

1. Insert/Swipe your Card in ATM
2. Select 'Soft PIN/PIN Change' Option
3. Select 'Soft PIN' option
4. Select Generate a New 'Soft PIN' option
5. Get 'Soft PIN' in your mobile number registered with the Bank, which is valid for 24 hours
6. Select 'Proceed To Set PIN' option
7. Enter 'Soft PIN' recieved in your mobile
8. Enter new PIN that you wish to set. Confirm the PIN once again and submit
9. Success/Failure message will be displayed upon successful completion of the above steps. Remember your new PIN for all debit card transactions

### Through SMS & Other Bank ATM

#### Using Soft Pin option at Other Bank ATM's

1. Send SMS from your Mobile Number registered with us to 5676762 or 9895088888 in the format SP<spoce>Last 4 digits of Debit Card
2. Get Soft PIN in your mobile phone which is valid for 24 hours. Visit any other Bank ATM.
3. Enter the Soft PIN recieved in your mobile phone as Debit Card PIN.
4. Select 'Change PIN' option and enter the PIN that you wish to set.
5. Success/Failure message will be displayed upon successful completion of the above steps. Remember your new PIN for all debit card transactions.

### Through FedMobile & FedNet

FedMobile > Card Management > Set New PIN/Change PIN  
FedNet > Log in to FedNet >> FedNet Navigation >> Debit Card Services >> Change/reset PIN

\* Conditions apply



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